



March 31, 2020

EDPRO recognizes that virtually all of us have been impacted by the COVID-19 pandemic. Those of us fortunate enough to have avoided direct health impacts are still dealing with related stresses, including financial strain and an overall disruption to our normal lives.

Because of its critical contributions to heating homes and powering supply chains, propane distribution has been deemed an essential business in all jurisdictions. We at EDPRO take this 'essential' designation extremely seriously and we are doing everything we can to ensure that we continue to be able to supply propane to heat your homes, run your forklifts and power your fleet.

In order to maintain this essential service, EDPRO needs to purchase supply from producers and we need to operate our trucks and pay our employees. This requires that we continue to receive payment for the services from our customers. Although various government financial support mechanisms are being put in place to help offset the financial impact of COVID-19 on individuals and businesses, these do not provide operating cost relief to companies such as ours to meet our obligations.

We truly appreciate the business you do with EDPRO. If you find yourself in a position where you are unable to pay your invoice in-full and on-time, please contact us directly and we will do our best to structure payment arrangements that will work for you.

Thank you. Stay safe.